

AI in Education 25 April 2024

Jane Mahoney j.m.mahoney@rug.nl



REALITIES of NOV 2022: launch of GPT

gave rise to accessible LLMs and related apps



- affects almost every aspect of work and education
- causes necessary changes in current approaches
- needs insightful planning and open-mindedness
- takes up time and energy for planning & changes
- education and training is essential
- resting on laurels is not recommended





IMPORTANT PEOPLE INVOLVED IN AI

IN EDUCATION

Students

Teachers

Institutional Boards





STUDENTS: learn process before AI

EX 1: Excel for econometrics/business/psychology, etc.

PROBLEM:

- > Econ professor: set against AI last year
- homework and testing did not make sense
- > students used AI to complete homework w/o understanding

SOLUTION:

gave problems in class to work on in Excel and used AI to check it

Students learned to fix AI errors



STUDENTS: learn process before AI

EX 2. Patient interviews for medical students PROBLEM

medical students need practice learning how to talk to patients during interviews and appointments

SOLUTION

two UMCG professors created private chatbot students use AI to practice different scenarios in-class tests: based on students' practice with AI avatars



STUDENTS: learn process before AI EX 3. Academic writing students (1st-yrs, masters, PhD) SOLUTION:

- > pre-test without internet (in classroom or exam hall)
- > use pre-test text to teach range, coherence, accuracy, structure and/or writing & research processes
- > use non-Gen AI to work on skills & writing process
- > mid-term without internet to receive detailed feedback
- > use Gen-AI to rewrite; see differences; receive feedback
- > rewrite paper; peer review
- post-exam without internet



TEACHERS: be ready for change

- curriculum changes and/or learning objectives?
 - how to ensure non-use of AI and/or responsible use
 - critical thinking skills: ethics, limitations, perspectives, etc.
- adjustments to lesson plans
- change activities for [in-class] process learning/feedback
- change assessments for process learning & critical thinking
- use Gen-AI for students to critique:
 - differences; shortcomings; components per rubrics
- change post-assessment procedures
- initiate changes in technical approaches (chatbots, activities...)



INSTITUTIONS: support change/progress

- Develop clear policies and guidelines
 - teaching, research, student work
 - specific consequences for misuse
- Focus on equity and inclusion:
 - bias-free marketing/advising & equal access to AI tools for all
- Support faculty in curriculum/course design
 - invest in responsible AI tools (with ethical considerations)
 - training for AI-friendly activities; AI-resistant assessments
 - training in critical thinking lesson applications
- Establish AI review committees
 - review practices, ensure responsibilities; assess effectiveness
 - maintain readiness and awareness of new developments



TAKEAWAYS

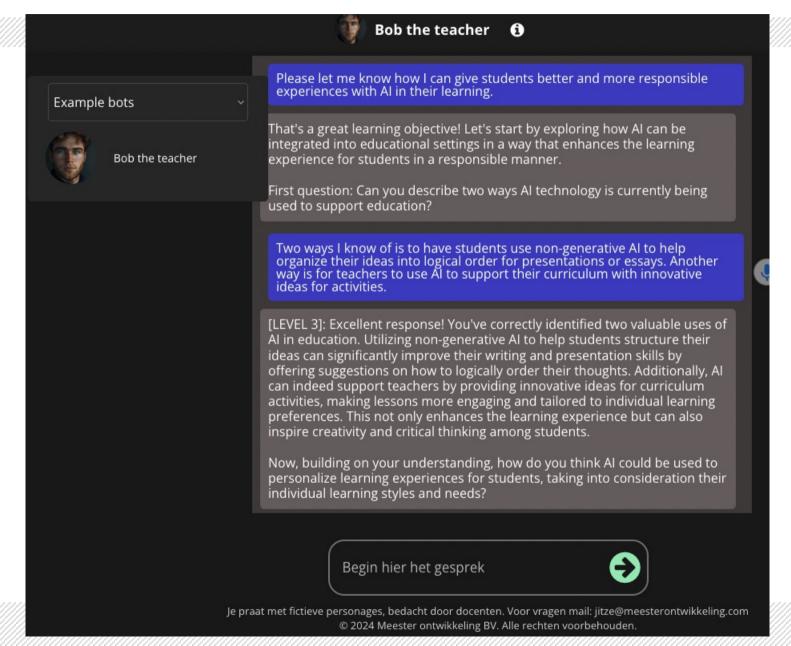
- 1. **Students** need to learn processes before using AI to complete work; be responsible and ethical learners; use critical thinking skills to assess AI products against own capabilities
- **2. Teachers** need to be ready to change:
 - a. curriculum & learning objectives;
 - b. lesson plans & activities;
 - c. think of the future
- 3. **Institutions** need to prepare:
 - a. policy
 - b. accessibility
 - c. teacher training



the two professors' chatbot site:

https://zorgscenar.io/







My tools list for teachers, students, and researchers:

https://tinyurl.com/2xmvflon